

## DEPARTMENT OF COMMERCE

### SCHOOL OF BUSINESS SCIENCES

#### ANALYSIS OF STAKEHOLDERS' FEEDBACK & ACTION TAKEN REPORT

ACADEMIC SESSION 2015-16

#### **Action taken based on Students' Feedback Report:**

| S. No. | Feedback  | Action Taken   |
|--------|---|--|
| 1.     | Review of syllabus as per the requirement of industry | Syllabus was revised as per industry trends.   |
| 2      | Requested for excursion/study tour                    | Students were taken for study tour to Delhi, Jaipur and Shimla and several other places. |

#### **Action taken based on Teachers' Feedback:**

| S. No. | Feedback   | Action Taken  |
|--------|--|---|
| 1      | NET Coaching classes   | Intensive coaching classes for NET and other complete examinations conducted by internal and external faculty.  |
| 2      | Modification of the existing syllabus and introduction of newer courses with changing business practices and regulation. | Major revision and minor revision were made in the course titled, Sales and Advertising, and Industrial Relations respectively.<br><br>Two new courses (electives) were introduced, namely, 'Diversity and Change Management', and 'Management of International Business Operations' in M.Com 4 <sup>th</sup> Semester Programme. |
| 3.     | Value additions to existing programmes   | Offered short term courses on 'Management of Financial Services' and 'Entrepreneurship'   |

#### **Action taken based on Alumni Feedback:**

| S. No. | Feedback                                | Action Taken  |
|--------|---|---|
| 1.     | Training & Placement Activity           | The Dept in collaboration with T & P Division of the university gave more effort in arranging training and placement with external agencies.<br><br>The students were given aptitude and attitude training to enhance their employability |
| 2      | Focus on Entrepreneurial and Innovation | Offered course on 'Innovation and Entrepreneurship'   |

**Action taken based on Employer's Feedback Report:**

| S. No. | Feedback   | Action Taken  |
|--------|--|---|
| 1.     | Training on enhancing Analytical Ability and Communication Skill | Intensive Brain Storming Sessions, Group Discussions were conducted<br>Communication Development Classes were organised regularly. Faculty members also conducted group discussions and seminar presentations on different topic pertaining to the respective syllabus. |

  
Dean  
School of Business Sciences  
University of Science & Technology, Meghalaya

  
Registrar  
University of Science & Technology,  
Meghalaya