

## DEPARTMENT OF SOCIAL WORK

### ANALYSIS OF STAKEHOLDERS' FEEDBACK & ACTION TAKEN REPORT

#### ACADEMIC SESSION 2014-15

#### Action taken based on Students' Feedback:

Sl. No.	Feedback	Action Taken
1	Inclusion of topics like media & communication and NGO administration within the syllabus.	After conducting BoS meeting and following procedure a 4 credit paper on development communication in both BSW & MSW programme has been introduced. Further NGO management course in both BSW & MSW programme has been introduced.

#### Action taken based on Faculty Member's Feedback:

Sl. No.	Feedback	Action Taken
1	Courses in 6th semester should be redistributed to improve effective learning.	Decided to omit 2 credit papers from BSW 6th semester and to incorporate <i>Disaster Management, Management of Non-government Organization</i> and <i>Women Welfare &amp; Development</i> as compulsory courses.
2	Dissertation can be offered in MSW for interested students.	Dissertation from 3rd semester MSW as optional paper. <i>Women Studies, Integrated Social Work Practice, Health and Social Work Practice</i> and <i>Disaster Management and Social Work Intervention</i> were offered as optional paper for the students not opting dissertation in MSW 3rd and 4th semester

#### Action taken based on Alumni Feedback:

Sl. No.	Feedback	Action Taken
1	Communication skills must be developed to improve employability.	A new course was introduced in BSW 3rd semester after due procedures as <i>Communication, Media And Development</i>
2	Proper research exposure for enhancing career options.	Dissertation was introduced in the Master's programme.

**Action taken based on Field Work Agencies' and Communities' Feedback:**

Sl. No.	Feedback	Action Taken
1	Students' communication skills can be further developed. Their soft and hard skills also need improvement.	Special Training on communication skill to the students in addition to course was organized. Soft skill training programmes were also conducted.

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