



Unveiling Excellence

# USTM

## Brief Report *on* Faculty Development Programme 2018-19

### UNIVERSITY OF SCIENCE & TECHNOLOGY, MEGHALAYA



## BRIEF REPORT

**VENUE:** NKC Auditorium, USTM

**DATE:** 21<sup>st</sup> June to 29<sup>th</sup> June, 2019

- |                                      |  |
|--------------------------------------|--|
| <b>1. NAME OF THE PROGRAM</b>        | <b>: Faculty Development Program</b>                     |
| <b>2. TOPIC OF THE PROGRAM</b>       | <b>: ‘Quality Enhancement and Assurance of Learning’</b> |
| <b>3. ACADEMIC YEAR</b>              | <b>: 2018-2019</b>                                       |
| <b>4. NUMBER OF RESOURCE PERSONS</b> | <b>: 3</b>   |
| <b>5. NUMBER OF PARTICIPANTS</b>     | <b>: 42 (Attach the list)</b>                            |
| <b>6. ORGANIZED BY</b>               | <b>: USTM under IQAC initiative</b>                      |
| <b>7. TEACHER IN-CHARGE</b>          | <b>: Dr. Rashmi Baruah</b>                               |
| <b>8. BRIEF PROGRAM REPORT:</b>      |  |

This eight days Faculty Development Programme on ‘**Quality Enhancement & Assurance of Learning**’ was successfully conducted at University of Science & Technology, Meghalaya (USTM) from 21/06/2019 to 29/06/2019. The FDP programme received an overwhelming response from the aspirants and finally the programme was attended by a total number of 42 participants/ faculty members from various departments of USTM. Three experts have been called as Resource Persons for the program who have shared their knowledge related to various sub topics like Quality Enhancement, Total Quality Management, TQM and Assurance of Learning etc.

## PHOTO GALLERY



*Few representative photograph of the FDP*

## LIST OF FACULTY MEMBERS PARTICIPATED IN THE FDP

Sl no	Name of the faculty	Department
1	DR SANCHITA ROY	Department of Physics
2	DR MD.ABDULBARIK	Department of Computer Science & Electronics
3	JEEMANI KALITA	Department of Computer Science
4	DR DAYANANDA GOSWAMI	Department of Computer Science & Electronics
5	SALMA BEGUM	Department of English
6	DR RAMEN JAMATIA	Department of Chemistry
7	DR NIBEDITA DAS	Department of Botany
8	DR RAFIUL AMIN LASKAR	Department of Botany
9	DR NASIFA SHAHNAZ	Department of Chemistry
10	DR KIMTY DAS	Department of Sociology
11	DR ARABINDA C. NATH	Department of Chemistry
12	DR ARZUFA KHANOM	Department of Earth Science
13	DR.SERAM ANIL SING	Department of Applied Biology
14	DR SAIYYAD ALAMDAR HUSAIN	Department of Applied Biology
15	DR. JAYABRATA SAHA	Department of Applied Biology
16	CICIWANBOK SYIEMLIEH	Department of Social Work
17	MONALISA RABHA	Department of Social Work
18	DR KANKANA BORAH	Department of Earth Science
19	DR R. S. F. AKHTAR	Department of English
20	DR JAYANTA M. TAMULY	Department of English
21	DR PRIYAMBADA DEVI	Department of Sociology
22	DR.KUGHATOLI V. AYE	Department of Sociology
23	DR PALME BORTHAKUR	Department of Earth Science
24	DR ROSELINE JAHAN	Department of Earth Science
25	LALIT SAIKIA	Department of Earth Science
26	GAYETRI SAIKIA	Department of Rural Development
27	DR SAMHITA BHARADWAJ	Department of English
28	DR.DURLOV SAIKIA	Department of Chemistry
29	DR SUBHASHISH ROY	Department of Chemistry
30	NAYANJYOTI HAZARIKA	Department of Social Work
31	DR AMRITA CHOUDHURY	PQSE
32	DR ZACHARIAS TIRKEY	PQSE
33	DR ANGONJAM ANNU DEVI	PQSE
34	MR RUPAM ROY	Department of Business Administration
35	DR JOYJIT HAZARIKA	Department of Political Science
36	MS.NANDITA BARMAN	Department of Library Science
37	DR NAZEER HUSSAIN	Department of Political Science
38	DR KUNJA KUSUM KAKOTY	PQSE
39	DR JUNALI CHETIA	PQSE
40	ALI BORDOLOI	PQSE
41	LILIKA K. ZHIMOMI	Department of Rural Development
42	MS.SUDESHNA NATH	PQSE

## Detail Report

### 1. SUMMARY SHEET

Name of the Program:	Faculty Development Program on ‘ <b>Quality Enhancement and Assurance of Learning</b> ’
Organizer:	University of Science & Technology, Meghalaya
Venue:	NKC Auditorium
Duration of the Programme:	8 days
Date of the commencement:	21 <sup>st</sup> June, 2019
Date of Conclusion:	29 <sup>th</sup> June, 2019
Total Participants:	42
Total Male Participants:	19
Total Female Participants:	23
Total Resource Person attended:	Three

### 2. About Organizer:

University of Science & Technology, Meghalaya is the first State Private University on Science & Technology in entire North East India, sponsored by Education Research and Development Foundation (ERDF). The University is being established in more than 400 acres of picturesque landscape surrounded by tranquil led greenery in Assam Meghalaya border, just one kilometer from GS Road, Baridua, 9<sup>th</sup> mile, opposite to CRPF Camp, Ri-Bhoi District of Meghalaya. It is about 85 kilometers from Shillong, the Capital of Meghalaya and 6 kilometers from Dispur, the Capital of Assam and 36 kilometers from Guwahati International Airport. The University is also having its own helipad within the campus.

### 3. Inauguration:

This faculty development program on “**Quality Enhancement and Assurance of Learning**” was inaugurated by Dr. P. K. Goswami, Vice Chancellor of University of Science & Technology, Meghalaya, on 21<sup>st</sup> June, 2019 at the NKC Auditorium of USTM Campus. He explained about the need and expectations of participants from this FDP. Dr. Alpana Choudhury, Director, Student Affairs, USTM has given his opinion on present importance and need of Quality Enhancement and Assurance of Learning in today's scenario.

### 4. About the various sessions of the Program:

This eight days Faculty Development Programme on “**Quality Enhancement and Assurance of Learning**” was successfully conducted at University of Science & Technology, Meghalaya (USTM) from 21/06/2019 to 29/06/2019. The FDP programme received an overwhelming response from the aspirants and finally the programme was attended by a total number of 42 participants/ faculty members from various departments of USTM.

Various sessions started after the inaugural session. From the Day 1 to Day 3 of the Faculty Development Programme, the topic of discussion was “**Quality Enhancement & Assurance of Learning**” and the resource person was Prof. N. Jayasankaran, Former Vice Chancellor, Kanchi University.

Prof N. Jayasankaran stated that the purpose of quality assurance is to ensure that higher education reaches stated standards. However, according to Prof Jayasankaran, some authorities focus on accountability, a term in itself that is seldom defined with respect to higher education.



*Prof. N. Jayasankaran interacting with participants*

Prof. Jayasankaran said that indeed, quality assurance appears to be understood by many colleagues and institutions as another phrase for ‘accountability’. He also added that quality enhancement is part of a wider framework in which quality control; quality assurance, quality enhancement and transformation are stages in the management of quality. He emphasises that the common belief that quality assurance leads naturally to quality enhancement is not correct, as most quality assurance efforts are by and large concentrated in accountability; and accountability and enhancement are not necessarily connected and sometimes are even in conflict with each other. According to him, if academics are to remain pivotal in efforts to improve the quality of teaching and learning, then more attention needs to be paid, by institutions and external quality bodies, to the importance of the conditions and context of academics’ work. He concluded by highlighting the fact that the variety of perspectives on the relationship between quality assurance and quality enhancement. He said that the two phrases, even if we can get past the definitional issues, relate to a wide range of key issues in higher education and existing research shows that these issues have been important for the last two decades.



*Prof. N. Jayasankaran along with participants at the end of Day 1 session*

The topic of discussion on Day 4, Day 5 and Day 6 of the Faculty Development Programme was “**Principles of TQM & Quality Enhancement**” and Mr Mayank R Mathur had taken the sessions for that for the faculty members.

According to Mr Mathur Total Quality Management is an organization-wide philosophy with its core values centred on continually improving the quality of its product and services, and the quality of its processes, to meet and exceed customer expectations. Our most important customers are the parents of the students He explained that everyone in the organization - from top management to the employees - plays a role in providing quality products and services to customers.



*Faculty members along with resource person Mr. Mayank R. Matheu*

He emphasised that Total Quality Management is an approach that ensures all members of staff play a part in improving the process, products, services and culture of work. According to him Total Quality Management principles are usually employed at the frontline level where clerical; production and low-level managers are very much involved. Hence, Mr Mathur said that the objective of Total Quality Management is to do the right things the first time continuously, thereby saving the time the organization would have used in correcting errors. Mr Mathur highlighted on the fact that Total Quality Management principles are beneficial to any organization because it reduces cost, increases staff morale, reduces errors and increases customer satisfaction. According to Mr Mathur Total Quality Management principles are employed in any organization, profitability is increased while errors and waste are minimized. Consequently, teamwork is boosted and staffs are motivated to perform their duties.



*Mr. Mayank R. Matheu delivering lecture on Day 5 of the FDP*

On Day 7 and Day 8, discussion on the topic “**TQM & Assurance Learning**” was successfully conducted and the resource person was Mr S. Jain, who had taken the sessions in these two days for the faculty members.

He said that the recognition of TQM as a competitive advantage is wide spread around the world. Mr Jain mentioned that the principle of customer focus encourages organizations to consistently search for new customer needs and expectations, and therefore, leads organizations to be innovative in terms of developing and introducing new products as a continual adaptation to the market’s changing needs. Likewise, Mr Jain said, that continuous improvement encourages change and creative thinking in how work is being organized and conducted. He also added that the principles of empowerment, involvement, and teamwork are also substantial in determining the success of organizational innovation variations in measuring innovation performance in organizations. Mr Jain mentioned that the criteria of innovations are the number of innovations, speed of innovation, level of innovativeness (novelty or newness of the technological aspect), and being the “first” in the market. Mr Jain concluded that from a practical point of view, organizations that want to pursue innovation performance are recommended to adopt TQM and co-align it with other practices and techniques relating to research and development (R&D) and technology management.



*Resource person Mr. S. Jain delivering lecture on Day 7 of the FDP*

This eight days Faculty Development programs was designed to make the faculty members understand the importance of Quality Enhancement in Education Sector. Faculty members also have got a idea about enhancement of quality and assurance learning.



*Faculty members along with resource persons at the end of the FDP*

## **5. Valedictory Function**

The programme came to an end with valedictory programme on 29<sup>th</sup> June, 2019, with an address by Dr. Ajmal Barbhuiya, the Academic Registrar of USTM. He explained briefly the importance of Quality Enhancement and Total Quality management in today's scenario. The program co-ordinator gave a summary of the program, distributed the certificates to the participants and then ended the FDP with vote of thanks.

## **6. Resource Person**

Three experts related to the topics have been called as Resource Persons for the program. They are Prof. N. Jayasankaran, Former Vice Chancellor, Kanchi University, Mr Mayank R Mathur and Mr. S Jain.



## **Campus**

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