



*Unveiling Excellence*

# **Student Satisfaction Survey on Overall Institutional Performance**

**Session : 2021-22**

## **UNIVERSITY OF SCIENCE & TECHNOLOGY MEGHALAYA**

**Accredited 'A' Grade by NAAC**



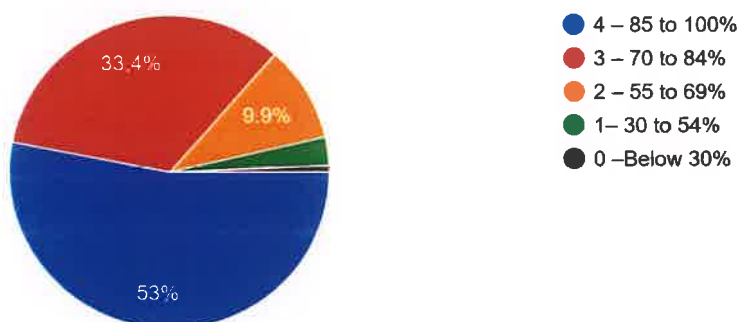
## Student Satisfaction Survey on Overall Institutional Performance

**Academic Session: 2021-22**

The university has conducted the student's satisfaction Survey (SSS) with the following questionnaire and the responses are depicted below:

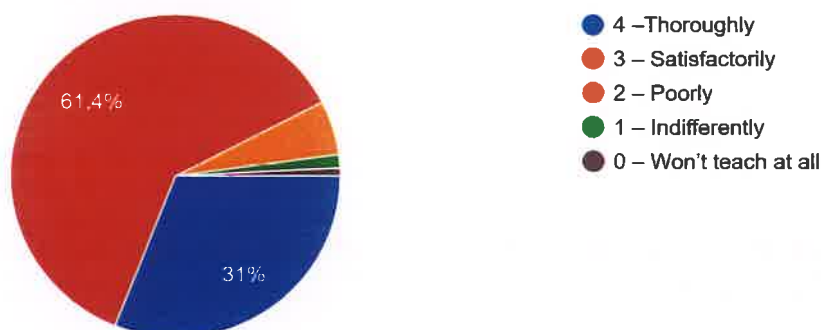
1. How much of the syllabus was covered in the class?

886 responses



2. How well did the teachers prepare for the classes?

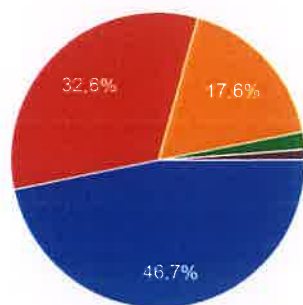
886 responses



  
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### 3. How well were the teachers able to communicate?

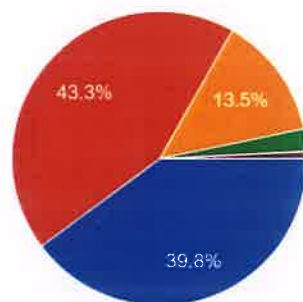
886 responses



- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

### 4. Fairness of the internal evaluation process by the teachers.

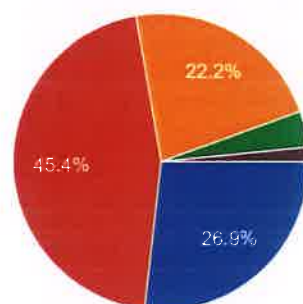
886 responses



- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

### 5. The institution provides multiple opportunities to learn and grow.

886 responses



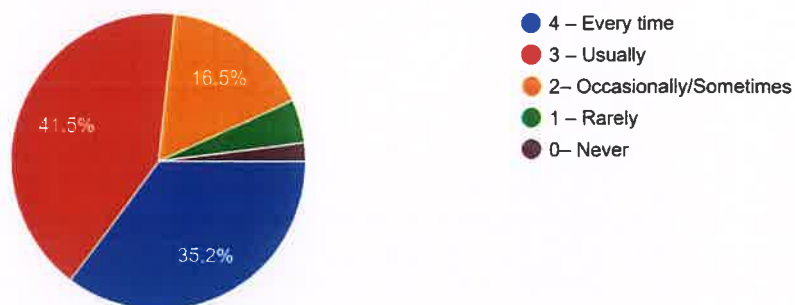
- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

  
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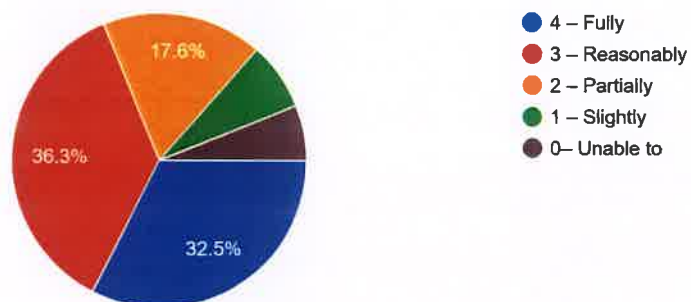
6. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

886 responses



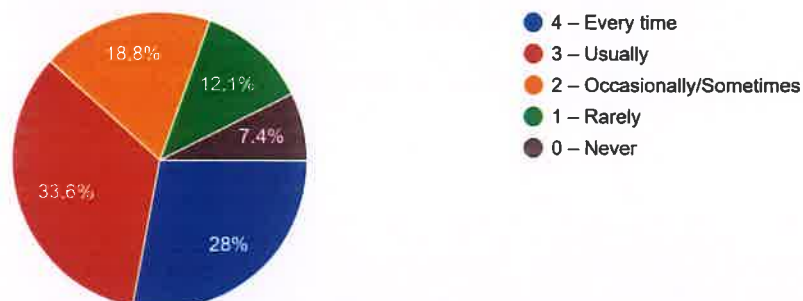
7. The teachers identify your strengths and encourage you with providing right level of challenges.

886 responses



8. Teachers are able to identify your weaknesses and help you to overcome them.

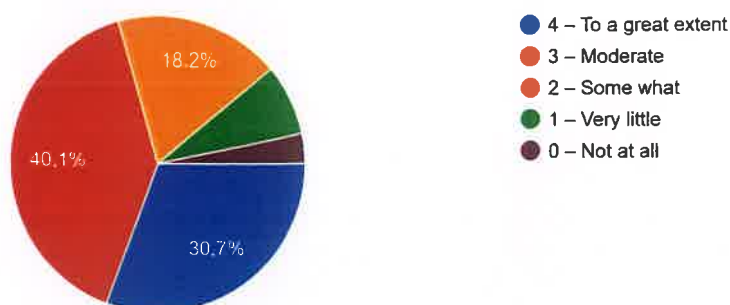
886 responses



  
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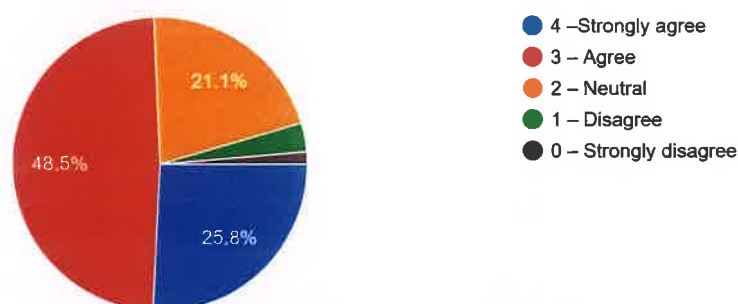
9. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

886 responses



10. The overall quality of teaching-learning process in your institute is very good.

886 responses



11. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

**The following responses have been received from the students. On the basis of the responses and suggestions, necessary actions are being taken for continuously improving the overall quality of teaching learning process.**

The teaching process and the organisation is overall good. But there should be more extra circular activities, their is a lack of sports and training activity and less encouragement for the students in this field. Their should be a student talent show so that the students get to show their outter talents except the academics field.

More emphasis on extracurricular activities

I love the teaching methods and overall academic system and all the faculties are way too perfect so I don't think there is any suggestions to give .

1. The teaching process is very good but the institution conducts exams very frequently so the students get a lot of pressure.

2. We don't get free time in the institution. Always class and class and class.


3. The institution is very strict like we are studying in pre schools.

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1. Documentaries related to the topics taught can be shown. 2. Visit to the libraries can be taken more seriously. 3. The Alif Major paper haven't been done quite well.
1. More Workshops are needed
Explanations regarding the chapters can be better Students should be helped to prepare for upcoming national level competitive examinations Students should be allowed to go to the library during free periods
Better communication skills
1. Teachers should improve on their communication. 2. There should be more extracurricular activities. 3. Learning should be beyond the classroom.
1. Improve the classroom quality 2. We need some off periods too as we get too exhausted as the classes are going one after another. Just to refresh our minds. Everything else is fine
Teachers' should focus more on letting the students to perform the practicals rather than focussing on letting them write the practicals
By teaching with different techniques.
There should be Holiday on Saturday.
Explain a bit slower
*** Will USTM open M.Pharm in 2023 ?? *** Suggestions: 1) Skills for better development in real world life 2) knowledge about different emerging subjects for future . 3) Providing the right knowledge to cope in near future for higher studies .
Giving pdf notes to the students
Nothing to improve, our department is the best... Lucky enough to be a part of this
Complete syllabus, better practical exposures, understanding between students and teachers
Having a good communication with students
Overall teaching and learning experience is very excellent
Attentive towards their student.
Teachers should take class regularly . They should tell the students about their weakness
1. It should be done with some real life examples and we should be able to relate to them 2. Exchange programs should be done often
1. Allow students to contact you after college time. 2. Know your students by name 3. Try to reach every students and ask for their doubts.
Its good
Field work, Practical Studies etc


Syllabus should be completed. 3 months are not enough for 1 semester. We need placements for internship. Moot court competition should be held in each semester. Take us to court sometimes for practical learning.
1.The university should focus on enhancing the employability skills of the students.
2. There should be more practical for the students to gain real life experiences and not only bookish knowledge.
3. The teachers should show more enthusiasm towards teaching
Should have half day classes on Saturdays for better learning experience.
Teachers should be more qualified...aopportunity must be give to complete syllabus rather then focusing more on useless webinar ...Should provide internship opportunity as well as placement opportunity for final year students.
It's fine
The environment is very good for teaching learning
1) Teachers observation in student weakness.
2) Teachers should be punctual to class.
3) There should be no biasness towards any student.
Overall the teachers are very good
It was good nothing to express
Teacher's to give their best for the students in the teaching learning process
Overall good
Every thing is good
No I would not like to suggest anything. Our teachers are doing an excellent job.
Everything is okay
Improve more in preparation before coming to class
Agree
So far my experience in the University was above than my expectation
Its good
Nothing to suggest
Our Department Teachers are really good they look after us.
Realy USTM is best university
1. Ask the students to take a topic for self-learning.
2. Ask the students to create a questionnaire from their syllabus
No objection
Here teaching learning process is very good.So no suggestions
No suggestions
It's good
Very good teaching
First . Include mic and speakers in class room... Nothing to confess ....
They must understand the students sentiments and should never force the students to do anything
More extracurricular activities, Field visit opportunities
There can be minor changes in the field of sports. There should be a physical activity class once in a while(once per week would be enough) where the students are required to do activities like cardio as it can improve the health as well along with academic performance. Thank you
In my opinion, internship for b.ed student from 1st semester to 4th semester.
Everything is good.

Teachers should be friendly with students.
Fun way of learning.
Everything is fine
Good
To speak louder in the classroom,
1)Lessen the periods so the students could concentrate more.
2)Interact creatively with the students to develop and enhance their intellectual.
3) Let students give their point of view.
Weekly tests so that that everyone will keep their study up to date.
Final observation - Need the main real life and practical knowledge that is required to get employed
1. More practical based
2. Should listen and teach everyone not only the brighter students.
3. Notes should be provided
More practical classes
Good in teaching
Explain should be given clearly,notes should given.
Encourage cooperative learning, create a welcome environment and conclusion
Its overall good
It's Good
More practical application and practice of the concepts learnt.
More engagement of students in the classroom such as group discussions, presentations etc.
1) Continuous quality improvement
More of practical knowledge
Communication
More Interest in field visit opportunities
1.Off on Saturday 2. More co- curricular activities 3.More field trips to get more experience
Everything is satisfactory
1.Teachers need to get rid of their ego. Some classes feel like stupid history classes with the amount of notes they give in comparison to little to no explanation for the given notes.
2. Field trips should be encouraged.
3. Few teachers are partial to the boys and vice versa.
Overall it is good
Excellent,
I hope we have personality development class and teachers try different method to make us understand and improve their teaching skills
Sports improvement epecially in football
Extra curriculum activity should be more.
More practical teachings rather than theories, organising more group works to enhance sociability.
More practical is needed. Social Science laboratory. Educational trips. Soft skills classes should be added more often
Everything is good teachers are try their best but hey should focus on giving more important notes
To improve in sports department...(University week ) ;


  
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1.Retain good teachers.
i) Teaching with examples makes it easy for us( students) to understand ii) Make teaching a two way interaction iii) Try to reach every student and ask for their doubt
There will be practical ir field visut for improving the experiences of student nd there should be digital classes sometimes to throughly understand the classes
1) more extracurricular activities 2) more real life experience teaching
My department all teacher are very helpful and skillful teaching My institutions improve my soft skill and others Sports, Quiz and others activities are performing regularly
Maybe more activities,little more fun activities and field trips so that we can indulge more
Teachers should prepare the lessons Engagement of students Practical learning
To give good explanations thoroughly in every topics.
It is going well.... Just sometimes they come late in the class
Teaching Should be in a Easy Way and Gives Example to learn the concept easily, Teacher shroud build a Friendship relationship with students so they can share everything about their doubts, Enjoyment program should be organise in The University minimum 2 Times in a year for refreshments
1. Need higher experience teachers 2. Improve quality of electricity 3. Some free event like live concert for students at least once per year
Equal opportunities for everyone More equipment needed for practicals Marks should be given accordingly
A) Teachers can provide us with some simple notes on every topic B) Give us more off-days C) provide some website links to revision before exams
Nothing
Teaching need to improve and interaction with students and exams need to be reduced
1. Some teachers should give us the important pdfs to the students if the students are asking for it. 2. Some teachers should explain the chapters better when we ask them because the first time we didn't understand and for that we shouldn't get a scolding or a life long lesson because some students like me can be slow at getting the stuffs than many normal students. 3. LASTLY VERY IMPORTANTLY, we all want notes for the exams that some teachers don't provide us and they expect us to get the dictation without notes after that. How do they expect us to remember the dictation for a longer period of time? The explanation should be in the PDF form and if the teacher don't know how to make it into a PDF form then it's better for the teacher to atleast ask. Taking photos won't work.
1.Try to reach every students and ask for their doubts 2.do not give simply lecture and teach, ask student for their doubts and Other questions
Yes!

  
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1.Should take to more field trips. 2.Should take practical classes more seriously. 3.Help students in practical.
Provide needed notes
To have more groups trips and co curricular activities for personal building, practical application and being a little bit liberal to students and have university week
1. University of Science and Technology Meghalaya (USTM) is already taking good care of the students and providing us with the best facilities they can. 2. Our institution organises various different programs and functions which helps us to stay motivated and creates a healthy environment. 3. The teacher's here in University of Science and Technology Meghalaya(USTM) are very friendly and motivating. They help us to learn many new things and help us to gain more knowledge about the outside world too.
.1.The numbers of good teachers are really less.. Only few teachers teaches well...others they just google the notes n give . 2. No use of projector ...some subject like chemistry dont require projection but others do...the teachers dont use projector at all. 3.Practical classes are neglected by some teacher. .only chemistry sir does practical classes effectively. 4. Some teachers only gives to write practical. .no practicals are conducted at all...not even a single one. 5. The teachers are strict for useless reason .
In our course we must have some practical work
1-Note's should be provide accordingly 2-
All good
1)The University should provide more extracurricular activities. 2) Should provide with internships or information about internships. 3) There should be class for skill development or personally development. Should focus on improving soft skills of the students.
Smart class, Practical learning
I really like the current teaching program
Good
1)Teaching should be outside classroom 2) To update with the latest technologies
1.This institution are really very improving 2.i am very blessed to have a teacher like them 3.this is the best University
As of now everything seems to be fine , I am not facing problems with the teaching method , and I feel I'm comfortable with the teaching methods
Sometimes those students who aren't good in English then teaching in Hindi
1) encourage cooperative learning. 2) differentiate between Student. 3) communicate with parents.
1.To improve the teaching
Better interaction, Ask for Students doubts, And To Encourage operative learning..
More practical and theoretical . Regular classes with teachers ..
1. Saturday should be a holiday or half-day 2. Classes should be over by 3 PM

  
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It is one of my best institute Faculty are awesome I am happy with my college
Tellent hunting, encouragement[ and Monitoring properly
No comments They're all quite good enough
1)Sessions can be organised to discuss about the progress and process of teaching pattern and course completion with the students. 2) Casual class quizzes or topic discussions can be done for revision purposes during the first 5 minutes of every class. 3) Outdoor classes at times should be allowed by the authorities (once every two weeks) for a refreshed mind and for example purposes if needed.
All is well and good Saturday should be off day that's all.
Focus more on practical than theory
They should provide night class so that everyone will get better knowledge
Provide notes
1-We need more practical session 2-we need patient observation and treatment.if possible,then monthly arrange a camp or side visit.
Encourage cooperative learning
Encourage cooperative learning
Provide enough smart classrooms
Teachers should be more sincere There should be more practical learning
1),focus on extra co curricular activities to make learning interesting, 2)Holidays should be given every saturday so that students will able to get some rest since everyday we have class from 9 to 4 so its a bit hectic for the student especially for the hosteller we didnt even have very much time for study due to less time for rest.

  
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